



Handling Difficult People What to Do When People Try to Push Your Buttons

By John Townsend

Thomas Nelson. Paperback. Book Condition: New. Paperback. 132 pages. Dimensions: 7.9in. x 5.0in. x 0.3in. Lets face it, hard as we try, none of us can avoid contact with difficult people. Some people just seem to savor unnecessary and unhealthy conflict; they dont seem to be happy unless they are driving those around them crazy. Best-selling author and noted relationship expert, Dr. John Townsend, helps us better understand what makes button pushers act the way they do-and why they want to elicit a negative emotional and even behavioral response from us. He challenges readers to take personal responsibility and stop responding to difficult people in ways that just dont work! He then offers a whole new repertoire of responses, including specific guidance on body language and verbal scripts, which will allow us to confront and negotiate with crazy-makers on a brand new level. This item ships from multiple locations. Your book may arrive from Roseburg,OR, La Vergne,TN. Paperback.



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